Assessing End-to-End Product Delivery Process

Section 1: General Information and Team Context

1. What is your role, and how does your team contribute to the product's success?

2. Can you briefly describe the purpose and goals of your team?

3. What are the primary goals of the product delivery process in your organization?

Section 2: Planning Phase and Entities

1. How are product delivery requirements defined and documented?

2. What tools or systems are used for project planning?

3. What other teams or departments do you collaborate with regularly?

Section 3: Execution Phase and Interactions

1. How are tasks assigned and tracked during the delivery process?

2. What tools or methodologies are used for managing the execution phase (e.g. Agile, Waterfall)?

3. How do you communicate and share information with other teams or stakeholders?

Section 4: Delivery, Handover, and Dependencies

1. What is the process for finalizing and delivering the product to the client or end-user?

2. What dependencies does your team have on other teams or tools to complete your work?

3. How is feedback collected from stakeholders post-delivery?

Section 5: Challenges and Improvements

1. What are the most common challenges encountered during product delivery?

2. Are there inefficiencies or areas where collaboration could improve?

3. Are there opportunities for improving the current workflow? If yes, what are they?

Section 6: Key Metrics, Outcomes, and Deliverables

1. What key performance indicators (KPIs) are tracked to measure the success of product delivery?

2. What are the key outputs of your team's work, and who are the primary recipients?

3. How do you evaluate client or customer satisfaction with the delivered product?

Section 7: Technology, Tools, and Resources

1. What software or tools are integral to your product delivery process?

2. Are there specific platforms, software, or frameworks critical to your work?

3. Are there any tools you find lacking or wish to adopt in the future?

Section 8: Cross-Functional Collaboration and Workflows

1. How do different departments or teams collaborate during the delivery process?

2. Can you describe the workflows that your team follows to deliver value?

3. Are there any handoff points between your team and others? If so, describe them.

Section 9: Mapping Relationships and Visual Representation

1. If you were to draw a diagram of your team's interactions, what would it include?

2. What are the most critical relationships to highlight?

3. Are there any entities or interactions that are currently overlooked but are important for delivering value?

Section 10: Additional Comments and Ideal State

1. Is there anything else you would like to share about your experience with the product delivery process?

2. In an ideal scenario, how would you like your team's interactions to change or improve?

3. Are there any tools, processes, or structures that could enhance collaboration or value delivery?